InSight® Vet CGM

WOODLEY EQUIPMENT COMPANY LTD.

How InSight CGM and InSight Vet Connect Work Together

Understanding the Connection Between Pet Owner and Veterinarian Apps

IMPORTANT – Please read Page 2 first if you are going to use the InSight Vet CGM System in-clinic before discharge.

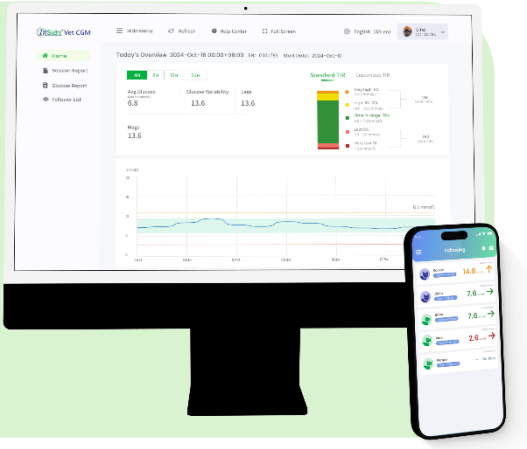
Who Uses Which App

InSight CGM App – For Pet Owners

- Used to activate and pair the CGM sensor.
- Displays real-time interstitial glucose readings.
- Syncs data securely to the cloud.
- Also accessible via Web Portal – https://user.insightvetcgm.com (log in using the 'CGM User' tab).

InSight Vet Connect App – For Veterinarians

- Allows vets to remotely follow and monitor patients.
- Displays interstitial glucose values and graphs in real time.
- Also accessible via Web Portal - https://user.insightvetcgm.com (log in using the 'Follower' tab).



Scan QR Code to download apps

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How the Clinic Can Access CGM Data (Primary Pairing)

IMPORTANT – A sensor can only be paired to one InSight CGM account/app user at any given time. Once paired, it cannot be transferred to another account. You can use a different phone, but it must be logged using the same login credentials/account.

1. **In-Clinic Use**
   Log into the InSight CGM App on the clinic device using the owner's InSight CGM account/login credentials.

   - If the owner already has an account, use their existing email and password.
   - If the owner does not yet have an account, create one for them in the InSight CGM App using their email address before pairing the sensor. This ensures the sensor is paired to the correct owner account from the outset.

2. **Going Home**
   When the pet is discharged, the owner logs into the app on their own phone with the same account details and rescans the sensor's QR code, located on the applicator.

   This transfers the live connection from the clinic device to the owner's phone, ensuring their phone becomes the receiver for the sensor's data.

   NOTE: This process requires the owner to retain the applicator, as the QR code printed on it is needed to pair the sensor.

3. **Temporary/Extended In-Clinic Monitoring**
   If the pet returns to the clinic while the sensor is still active, the connection can be temporarily transferred to a clinic device for monitoring:

   - Log into the clinic device using the owner's account/login credentials and rescan the sensor's QR code, located on the applicator.
   - When the monitoring period is complete, the owner signs into the InSight CGM App on their own phone using the same account/login credentials and rescans the sensor's QR code, located on the applicator. This ensures their phone becomes the receiver for the sensor's data.

4. **Remote Monitoring by the Clinic**
   If the clinic wishes to continue watching the data after discharge, they should use the Vet Connect App or the web portal (https://user.insightvetcgm.com) to 'follow' the patient's data.

   Do not pair the sensor to the clinic's account or login details, as this would require the owner to use the clinic's InSight CGM account at home to receive the data on their phone.

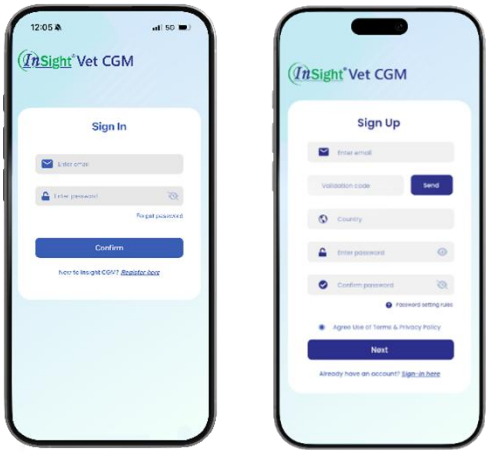
Pairing the InSight Vet CGM Sensor to the InSight CGM App

1. Scan the QR Code to download the InSight CGM App from the App Store/Google Play.

Download on the App Store

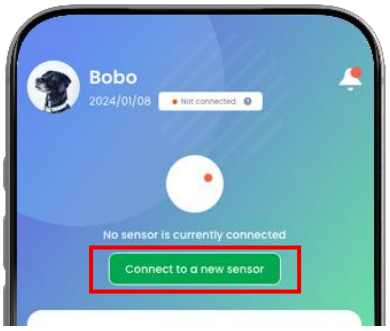
GET IT ON Google Play

2. Log in or create an InSight Vet CGM account.



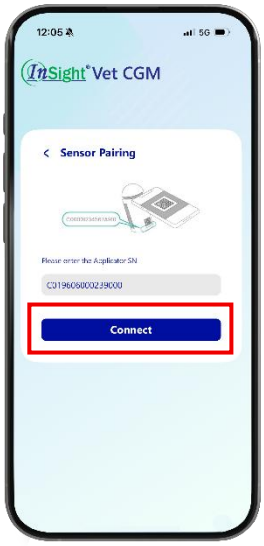
If you have not received the verification code, please check your spam/junk folder. If it is not there, please contact Woodley Equipment.

3. Press 'Connect to a new sensor' and scan the QR Code on the applicator. Wait for the Bluetooth connection to complete.



Press the button.

Scan the QR Code on the applicator.



Press the 'Connect' button.

4. Glucose readings will begin after the 30 minute warm-up period.

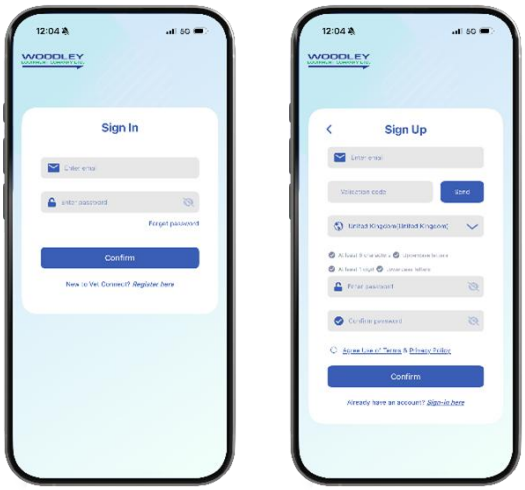
Linking the InSight CGM App (Pet Owner) with the InSight Vet Connect App (Veterinarian)

1. Scan the QR Code to download the Vet Connect App from the App Store/Google Play.

Download on the App Store

GET IT ON Google Play

2. Log in or create a Vet Connect account.
(**Tip:** If multiple veterinary staff will be using the Vet Connect App, we recommend using a practice-wide generic email address for registration.)



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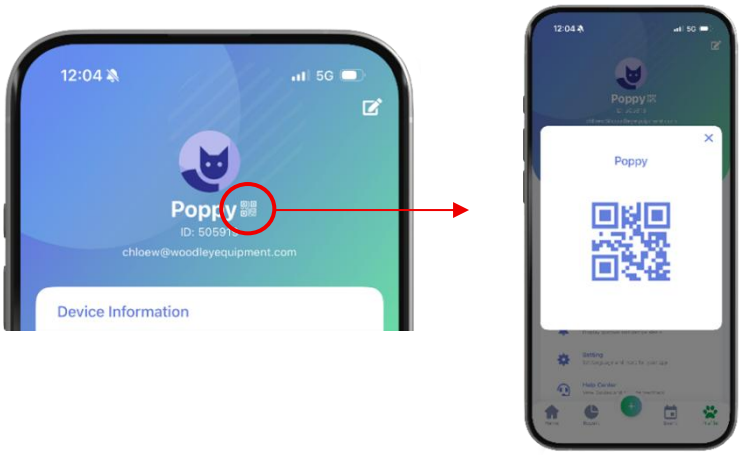
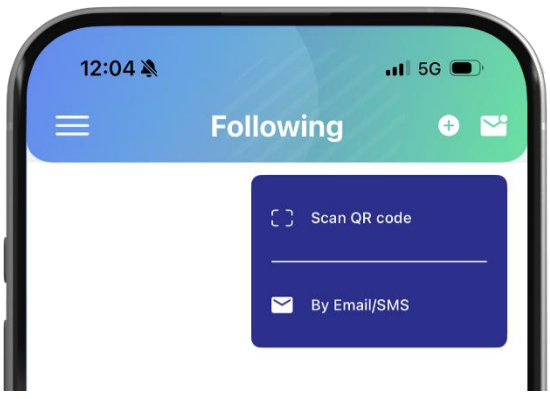
3. Please ask the owner to share their InSight Vet CGM account QR Code (found in InSight CGM App > Profile > QR Code). Alternatively, they can provide you with the email address they signed up with.

To find the account QR Code, go to the InSight CGM App > Profile > QR Code.

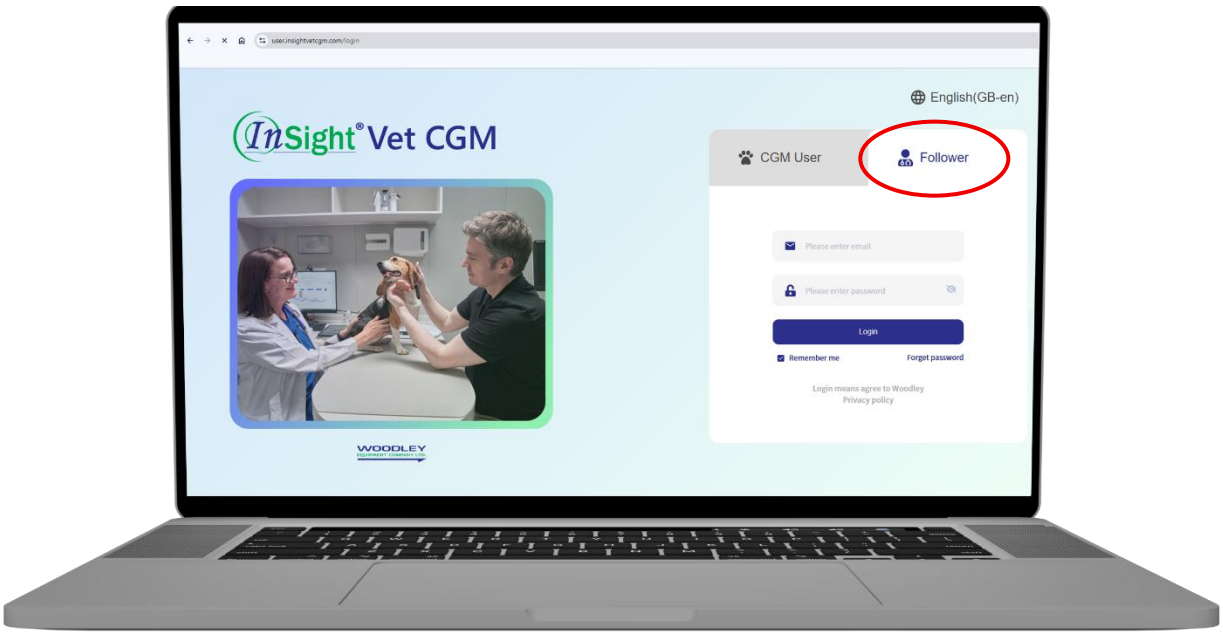
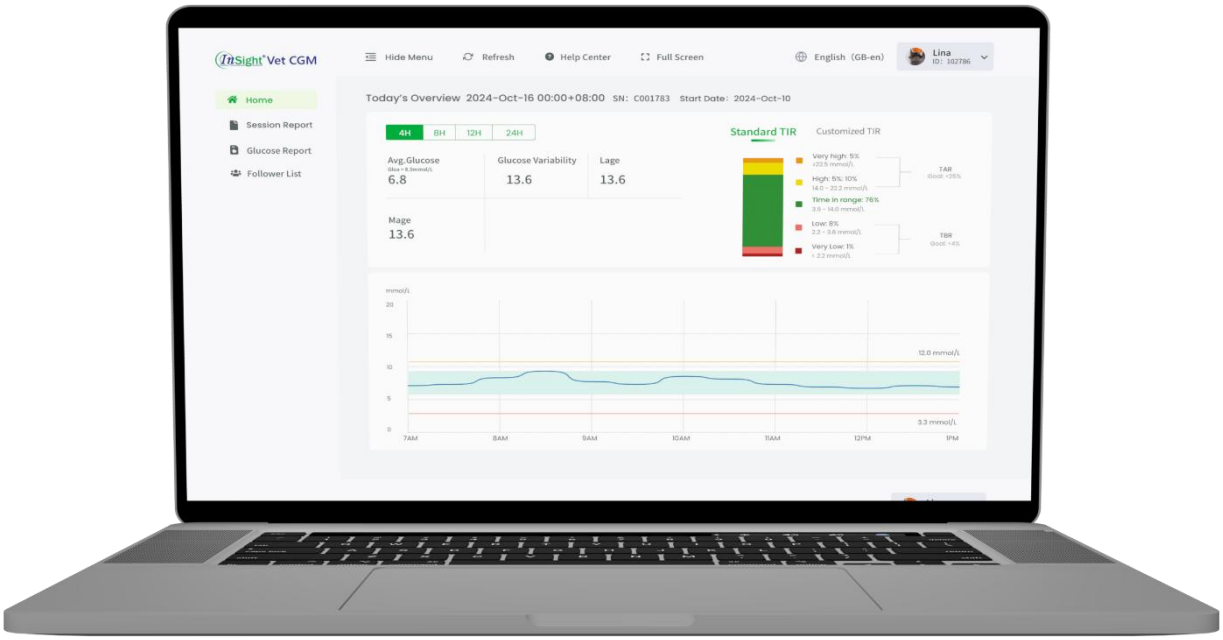


4. Tap the '+' icon to scan the owner's InSight CGM App QR Code or send an email invitation using the Vet Connect App.

5. Once the owner approves your follower request in their InSight CGM App by going to Home > Notifications (bell icon) > Approve, their pets glucose data will automatically be viewable in your Vet Connect App.



Veterinarians can also use the InSight Vet CGM Web Portal

Select the ‘Follower’ tab and use the same email address and password used to create the InSight Vet Connect CGM account to log in.

https://user.insightvetcgm.com